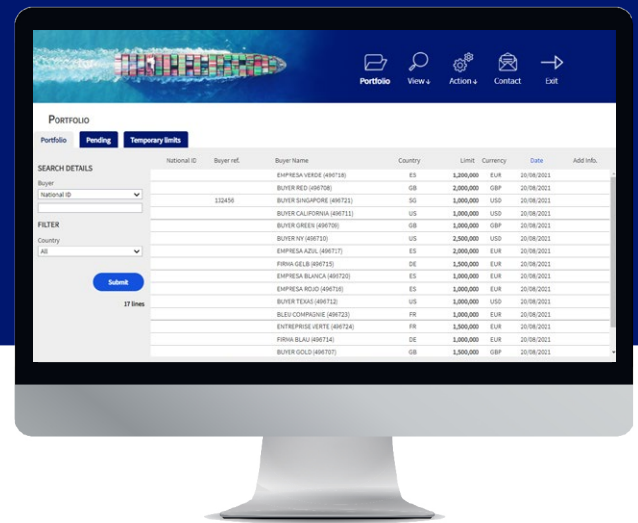


AIG QUICK REFERENCE GUIDE

TradEnable Portal Request a New Buyer Limit



Overview

As a Broker or Client, you can search for and request a new buyer limit via the TradEnable insured portal.

TradEnable allows you to search for a Buyer using the Buyer Search database to help identify the correct entity. If the Buyer does not appear in the Buyer Search results (e.g. for a new company), then you can add them as a Temporary Buyer pending AIG validation.

Search for new Buyer

The insured can view the portfolio of current Credit Limits, pending Credit Limit requests, and temporary Credit Limits. The insured can access a Buyer file, manage information related to the Buyer, and consult the Credit Limit history and the detail of the current Credit Limits.

To search for a new Buyer, you have two options:

1. From the **Action**  icon's menu,
2. Click the **Add a Buyer** option

or

1. Access the **Portfolio** tab in the **Insured** portal
2. Click the **Add Buyer** button at the bottom of the Portfolio
3. Enter the **SEARCH DETAILS** for the Buyer you wish to add, ensuring you have set the **Country** dropdown correctly
4. Set the **Sort by** parameters (optional)
5. If you want to see all branches of a Buyer in your search results, check the **With branches** checkbox
6. Click the **Submit** button to initiate a search

BUYER SEARCH

SEARCH DETAILS

Country: SPAIN

CIF/NIF number:

Buyer Name:

Zip/Post code:

City:

D-U-N-S number:

Sort by: Buyer Name

Asc. ☒ Desc. ☐

With branches ☒

Submit

Buyer Search

Add a new Buyer

Once you have run your search, a list of Buyers will appear in the **SEARCH RESULTS** section of the same screen.

The screenshot shows the 'BUYER SEARCH' interface. On the left, under 'SEARCH DETAILS', there are input fields for Country (SPAIN), CIF/NIF number, Buyer Name (EMPRESA ROJO), Zip/Post code (17764), City (MADRID), and D-U-N-S number. Below these is a 'Sort by' dropdown set to 'Buyer Name' and a 'Submit' button. On the right, under 'SEARCH RESULTS', a card for 'EMPRESA ROJO' is displayed with details: 5044 - Whole office equipment, Address: 23 ROJO CALLE, City: 17764 MADRID, and Country: SPAIN. A 'Buyer ref.' field with a question mark icon and a 'Save' button are also visible. At the bottom left, a message states '11 Companies found' and provides a link for a manual ID request.

Buyer search results

Where the entity is a Head Office, a **House**  icon will appear to the far right of the company name.

To add a Buyer:

1. Enter your own reference in the **Buyer ref** field. (Optional)
2. If the Buyer is a prospect, **check** the **Prospect** ☐  checkbox
3. Click the **Save** button The Buyer Identity tab will appear.
4. Click the **Services** button
5. Click the **Credit Limit** button
6. Please refer to the **Changing a Buyer's Credit Limit** guide for more information on how to request a Credit Limit for this Buyer

NOTE: SELECT THE RIGHT ENTITY

Temporary Buyers

If the Buyer you have searched for does not appear in the search results, then you can manually create a temporary Buyer. Once you create a Temporary Buyer request an AIG Underwriter will attempt to identify the entity and make it a permanent Buyer in TradEnable.

If the underwriter is able to identify the Buyer, then the request will be validated follow the usual workflow. If the company cannot be found, the request will be cancelled.

If you were unable to find your Buyer in the list, please click [here](#) for a manual ID request

Hyperlink to add a temporary Buyer

To create a temporary Buyer:

1. Remain on the search results page
2. Click the **here** hyperlink below the search filters to the left of the screen. The **MANUAL IDENTIFICATION** form will appear in the same screen
3. Enter all available information about the Buyer
4. Ensure that you have selected the correct **Country**
5. Include any comments relating to the Buyer (e.g. 'New Company')
6. Attach any relevant files to evidence the request
7. Click the **Submit** button
8. Click the **Services** button
9. Click the **Credit Limit** button
10. Please refer to the **Changing a Buyer's Credit Limit** guide for more information on how to request a Credit Limit for this Buyer



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